



Felixstowe Accessibility Guide

Welcome to Felixstowe

A coastal break is a perfect opportunity to get away and explore somewhere new. From building sandcastles on the beach to indulging in fresh fish and chips to visiting historic sites, Felixstowe has something for everyone.

But what if you have accessibility needs? How can you be confident that you'll find places to visit that will be accessible to you? Whatever your access requirements, Felixstowe has it covered. Everyone is welcome.

This Accessibility Guide is designed to help make your visit as easy as possible, no matter what your requirements, with helpful and practical information about how to get here, parking, toilets and our attractions.

We hope you enjoy your visit!





Where to Find Information

Visit Felixstowe Tourist Information Beach Hut - The Tourist Information beach hut is located on the prom, opposite the Town Hall. The beach hut is open daily between 11am - 3pm during summer and 10.30am - 2.30pm during winter. The beach hut is manned by knowledgeable volunteers who can provide information about events, attractions and activities in Felixstowe and surrounding areas.

Visit Felixstowe website - For more information about events and attractions in Felixstowe and surrounding areas, visit the Visit Felixstowe website www.visitfelixstowe.co.uk.

Wheelchair/Mobility Scooter Hire - If you need to hire a wheelchair or a mobility scooter to make your visit to Felixstowe easier, then please contact Phillips Mobility via their website <https://www.phillipsmobility.co.uk/>. Phillips Mobility are in the town centre with on street parking close by.

Customer Services at Felixstowe Library – East Suffolk Council’s Customer Services team based at Felixstowe Library will be happy to help with any enquiries you may have. The library is located at Crescent Road, IP11 7BY. There is blue badge parking located in the car park across the road.

Getting Here

By Bus: There are local bus services to and around Felixstowe. Timetables can be found by searching Felixstowe at www.suffolkonboard.com.

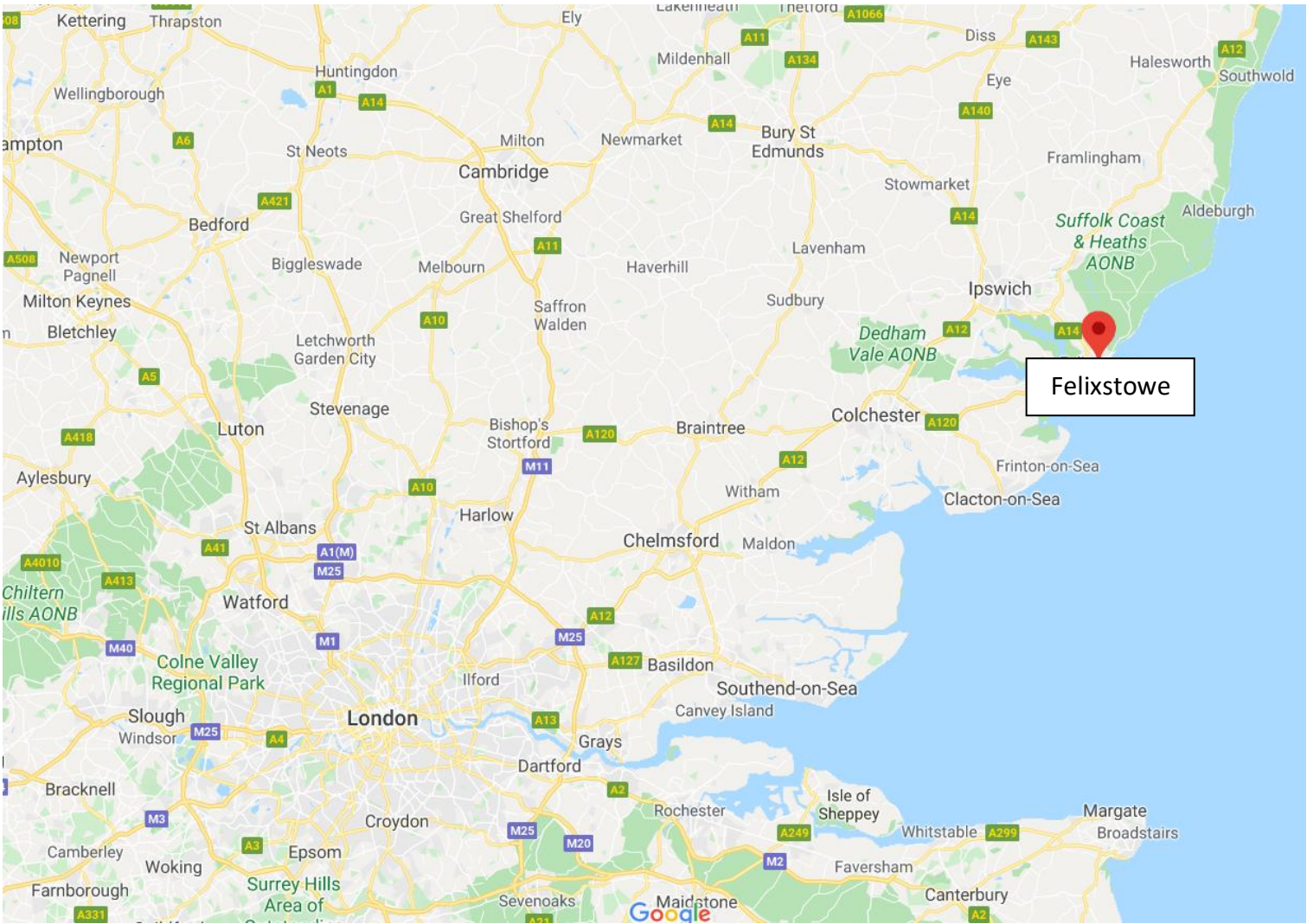
By Train: Felixstowe’s train station is located on Railway Approach, Felixstowe, IP11 9UD which is close to the town centre. Timetables for local services to Felixstowe by Greater Anglia can be found on their website <https://www.greateranglia.co.uk/>.

By Car:

- From Norwich, take the A140 towards Ipswich then the A14 to Felixstowe
- From Ipswich, take the A14 to Felixstowe
- From Lowestoft, take the A12 south and then the A14 to Felixstowe
- From London, take the A12 north and then the A14 to Felixstowe



Where to Find Felixstowe



Car Parking

There are several accessible car parks and designated spaces for blue badge holders located around the town. This helpful list shows the postcode of the car park and the closest place to visit.

Car Park Location	Places to Visit	Postcode	Spaces for Blue Badge holders
Convalescent Hill, Undercliff Road West	Leisure Centre, Prom and Pier	IP11 2AF	3
Spa Pavilion Car Park, Undercliff Road West	Prom, Spa Pavilion Theatre	IP11 2AE	6
Pier Bight Car Park, Undercliff Road West	Leisure Centre, Prom and Pier	IP11 2AE	2
Highfield Road Car Park, Highfield Road	Town Centre, Felixstowe Old Peoples Welfare Association (FOPWA)	IP11 7BZ	5
Crescent Road Car Park, Crescent Road	Town Centre, Cinema, Bingo Hall, Library	IP11 7PD	9
Ranelagh Road Car Park, Brownlow Road	Town Centre	IP11 7HU	10
Cobbold Road	Town Centre, Cinema, Bingo Hall, Library	IP11 7JA	2
Manor End	Landguard Nature Reserve, Prom	IP11 2EN	1
Sea Road	Martello Park, Prom	IP11 2DR	1
Martello Park North, Orford Road	Martello Park, Prom	IP11 2EN	12
Martello Park South, Manor Terrace	Martello Park, Prom	IP11 2EN	3
View Point Car Park, View Point Road	Landguard Fort and Nature Reserve, Felixstowe Museum, View Point Cafe	IP11 3TW	4

East Suffolk Council's new parking app RingGo enables drivers with disabilities to:

- Check parking place options before they leave home including availability,
- Select a parking place and be navigated to it via Google Maps or Apple Maps,
- Pay for their parking once they arrive,
- Extend their parking session should they need to without returning to their vehicle

For more information, visit <https://www.eastsuffolk.gov.uk/visitors/parking-services/ringgo-parking-payments-by-phone/>

Public Toilets with Accessible Facilities

There are several public toilets located around the town and seafront which have accessible facilities.

Felixstowe also has two Changing Places facilities. More information on these facilities including how to access them can be found at www.eastsuffolk.gov.uk/visitors/public-toilets/.

A RADAR key is required for all locations except for the toilet adjacent to Town Hall and the Changing Places facilities.

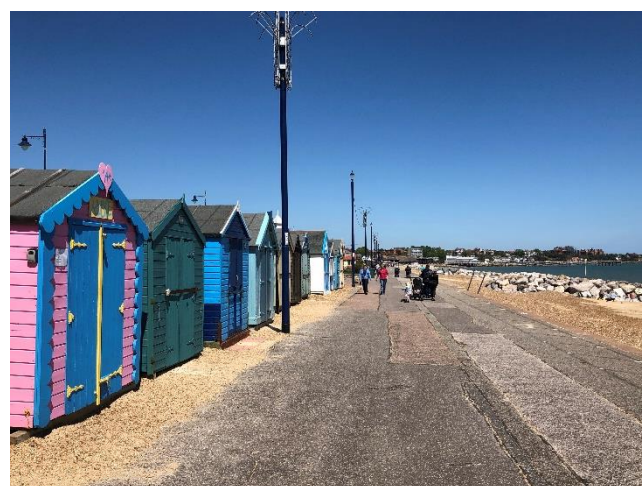
Toilet Location	Nearest Location	Postcode
Crescent Road Car Park – includes Changing Places facility	Town Centre	IP11 7PD
Ranelagh Road Car Park	Town Centre	IP11 7HU
Beach Station Road Car Park (end of Sea Road)	Seafront	IP11 2DR
The Dip	Seafront	IP11 9SA
Town Hall (adjacent to)	Seafront	IP11 2AG
Bath Hill	Seafront	IP11 7TP
Spa Pavilion (rear of)	Seafront	IP11 2DX
Golf Road Car Park	Seafront	IP11 7NB
Manor Road Car Park	Seafront	IP11 2EN
Martello Park – includes Changing Places facility	Seafront	IP11 2EN
West End	Seafront	IP11 2ES
Langer Park	Seafront	IP11 2BS

Promenade Access

The promenade in Felixstowe was constructed in 1904 after a visit from the German Imperial family boosted tourism to the area. It is one of the main attractions of the seafront. The prom is easily accessed via wide flood gates situated at regular points along the seafront.

The following flood gates remain open all year, subject to tidal conditions. All others are closed from October to Easter (postcodes for areas closest to the flood gate).

Flood Gate Location	Postcode
Manor Terrace	IP11 2EN
Orford Road	IP11 2ES
South of Beach Station Road	IP11 2DR
Mannings Amusements	IP11 2DN
St Edmunds Road	IP11 2DJ
Manwick Road	IP11 2DQ
Arwela Road	IP11 2DG
Russell Road	IP11 2BD
Cavendish Road	IP11 2AX
Granville Road	IP11 2AT
The Pier & Pier Bight	IP11 2AE



Places to Visit

Felixstowe has a wide range of places to visit – the long coastline, sporting activities, the great outdoors, heritage and culture, as well as a full programme of events taking place throughout the year. There really is something for everyone. This guide has identified just some that you may like to visit during your stay.

The Landguard Peninsula

The Landguard peninsula consists of many attractions in one fascinating area of the town. There is Landguard Fort with its history spanning almost 450 years, Felixstowe Museum, Landguard Nature Reserve and Bird Observatory, the View Point Cafe and Visitor Centre as well as fascinating close up views of the Port of Felixstowe. For more information, visit www.discoverlandguard.org.uk.

Landguard Fort

On arrival, disabled visitors can be set down near to the Fort entrance. There are two designated parking spaces, both located 10 metres from the entrance. The Fort provides free admission for carers.

Inside the Fort, pathways and surfaces include gravel, grass, concrete and asphalt. Access to the ground floor levels of the Fort is possible for those using wheelchairs. Assistance may be required with entry to a few rooms where ramps have not yet been fitted to the threshold. 24 of the 32 audio tour points are on the ground floor, including the video room.

Access to the first floor is by about 20 relatively shallow steps in five separate locations. One set of steps has a partial handrail only. If this is a problem, please ask to be directed to a more suitable access point. Please note, there is no lift. Unfortunately, there is no access to the first floor for wheelchair users.

Other facilities include accessible toilets and portable loop/amplifiers for people who are hard of hearing. For more information, or if you have access needs, please contact the Fort before you visit.





Landguard Nature Reserve

Discover fascinating history and abundant wildlife on one of Landguard Nature Reserve's walks. A boardwalk links the concrete path from the car park around the 'point' with views of the estuary mouth.

Binoculars are a must to spot rare and resident birdlife. Regular guided tours and children's activities take place on the Nature Reserve too.



Landguard Visitor Centre, John Bradfield Viewing Area & View Point Café



Located between Landguard Fort and the Port of Felixstowe is the John Bradfield viewing area, voted one of the top 50 things to do in Suffolk.

From here you can enjoy stunning views across the estuary to the Shotley Peninsula and the towns of Harwich and Dovercourt (both in Essex). If the weather is clear, you can even see the offshore wind turbines beyond The Naze. It is well worth a visit.

Though the scenery is beautiful, it is not what most visitors are here to see. They come to watch the hustle and bustle of the Port of Felixstowe and the vast container ships that come into the harbour following the natural deep water channel to berth up at the docks. The views are even more spectacular after dark.



Landguard viewing area is all on one level with blue badge parking bays. The View Point Café is fully accessible with an accessible toilet.



Felixstowe Museum

Housed within the Ravelin Block of the neighbouring Landguard Fort, the building was once home to a submarine mining establishment.

The museum is managed by a team of friendly volunteers who are always happy to help. Their expertise is second to none and is always delivered with enthusiasm and a passion for history.

The museum is all on ground floor. However, due to the age of the building some door access maybe restrictive.



Martello Park

Martello Park is a fantastic accessible play area which includes specialised equipment designed to allow inclusive play.

There is a splash park, two kiosks where refreshments are available as well as a toilet block including a 'Changing Places' facility.





Seafront Amusements

A visit to the seaside wouldn't be complete without a visit to the 2p machines and as you would expect, Felixstowe has many seafront amusements providing hours of fun for all the family. Visit their webpages for more information.



Felixstowe Pier

Felixstowe Pier was given a new lease of life in 2017 after a multimillion-pound redevelopment. The new Pier sports a Family Entertainment Centre, Boardwalk Bar, Lorenzo's Ice cream and the Pier Fish Co. selling traditional fish and chips.

<http://www.felixstowe-pier.co.uk/>

Ocean Boulevard Fun Park

The attractions and facilities at Ocean Boulevard Fun Park are all wheelchair friendly and fully accessible from the Promenade and Sea Road.

Everything is all on one level and there are wide pathways linking the rides and refreshment kiosks. Friendly staff are always on hand to assist disabled customers if needed.



<http://www.visitfelixstowe.org.uk/things-to-do/attractions/ocean-boulevard/>

Adventure Golf

Along Sea Road you will find the Adventure Golf, a 9-hole mini golf course set in themed gardens.

Great fun for all the family, explore these gardens of water and mystical statues and see if you can get a hole in one!





Family Amusements

Established 25 years ago and located on Sea Road, Family Amusements have rides for small children, video games, fruit machines and more.



The popular Felixstowe Snooker Club is also housed here, as well as several small outlets where you can buy fast food and sweet treats to enjoy whilst you are soaking up the sun.

<http://www.visitfelixstowe.org.uk/things-to-do/attractions/family-amusements-and-adventure-golf/>

Mannings Amusements

Originally opened in 1932 by Billy Butlin of holiday camp fame and run by the Manning family since 1946, Manning's Amusements has been entertaining holidaymakers and day-trippers alike for almost 80 years!



A wooden roller coaster was once a prominent landmark (1933-1976), and past attractions have included a haunted house, a roller-skating rink and even a menagerie with an island for monkeys!

Today Manning's has something for everyone including indoor magical golf, ten pin bowling and a family amusement arcade. There is also the renowned Sunday market.

<http://www.manningsamusements.co.uk/>

Felixstowe Leisure Centre

For those customers with additional accessibility requirements, Felixstowe Leisure Centre provides purpose built accessible changing facilities and a hearing loop available at reception. All staff are provided with Disability Awareness training and available to assist on request.

The following facilities are also available:

- Pool hoist giving easy access to the main and learner pools
- Accessible toilets located on ground and first floors
- Accessible swimming changing facilities
- Accessible gym changing facilities
- Blue badge parking spaces close by at Pier Bight car park
- Lift providing access to the gym & indoor bowls area
- Programmes and timetables are available in alternative formats
- iCan Swim Sessions - please see the pool timetable

Please contact the leisure centre for more information:

<https://www.placesleisure.org/centres/felixstowe-leisure-centre/>





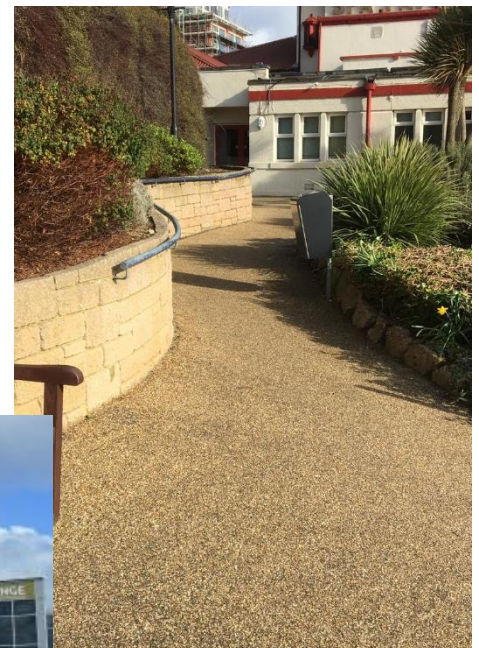
The Spa Pavilion Theatre

The Spa Pavilion Theatre and Restaurant complex is open 7 days a week for refreshments and box office sales, with over 100 events a year in the main auditorium. The Spa welcomes those with accessibility issues and is a popular place to visit for those with mobility issues, whether these are difficulty walking (there are Blue Badge parking spaces very near) or the requirement to use a wheelchair or mobility scooter. It is an accessible building with both The Lounge Bar & Restaurant and the Theatre having accessible toilets.

The building itself is reached by a ramped footpath to the side of the building, through the beautiful seafront gardens. This ramp allows wheelchair and mobility scooter users to reach the main building at first floor level, providing easy access to all facilities and the panoramic sea views.

Unusually for a theatre, it also has dedicated wheelchair spaces in the auditorium which are bookable online, enabling the wheelchair user to select and book their own seats in the same way as any other customer.

For more information about the theatre, upcoming shows and to book tickets, visit <https://spapavilion.uk/>



The Seafront Gardens

Walking along the promenade, you'll come across the newly restored Seafront Gardens that sit on cliffs between the town centre and beach. The eight Grade II listed gardens are of significant historic interest and give the town its title 'The Garden Resort of East Anglia'.

These beautiful landscaped and sumptuously planted gardens were created a hundred years ago, as a result of the popularity and fashion in late Victorian times for visiting coastal locations, in pursuit of improved health and relaxation. The natural springs occurring along the cliffs, together with the proximity to the beach, encouraged this site to be developed as a pleasure ground around a pump room for people to take the spa waters.

Today the interconnecting gardens stretch for almost a kilometre along the promenade, with a significant proportion of original planting still surviving and the original path layout little altered.

Access from the town centre to the seafront gardens is possible via the pram walk path which leads you through the gardens from the top of Bent Hill down to Undercliff Road West where you can access the prom.


There are many accessible, step free routes which meander their way through the heritage trail and uncover the many historical features, structures, colourful and unusual planting.



For more information, visit <http://www.visitfelixstowe.org.uk/things-to-do/the-seafront-gardens/explore-the-gardens/>

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 Information Point

 Parking

 Step Free Access Routes



SEAFRONT GARDENS





Town Centre

Hamilton Road is the town's main retail area.

This attractive shared space is fully accessible and offers an abundance of boutiques, independent shops and high street brands. A limited amount of disabled parking is available in this area when displaying a blue badge.

Whether you're looking for a bargain, designer goods, locally produced foodie treats or that extra-special gift...Felixstowe has it all.

<http://www.visitfelixstowe.org.uk/where-to-shop/>





Useful Organisations

Felixstowe Old Peoples Welfare Association (FOPWA)

FOPWA, based at Broadway House, offers an 'open house' to the over 60's - both residents and visitors to Felixstowe. It is not a Club, so you don't have to 'join' or pay a membership fee, to be able to come.

FOPWA is a haven for over 60's to rest, have some tea/coffee or other light refreshments, meet or make new friends, use our Wi-Fi facility or just sit quietly in the company of others. Come by yourself or with someone else and stay for a few minutes or a few hours. For more information, visit their website <http://fopwa.onesuffolk.net/>

FACTS (Felixstowe Area Community Transport Service)

FACTS are happy to offer transport within the Felixstowe area to disabled visitors. Please note that at least 48 hours' notice is required and does rely on availability of vehicles/volunteers. For more information, please visit their website <https://www.factsbus.org.uk/>

Suffolk Coastal Disability Forum

The Suffolk Coastal Disability Forum was set up as a reference group to help the council to listen, learn and consult with disabled people.

The forum creates opportunities for disabled people, their families, and disability organisations in the district to come together to consult directly with the council and provide a collective and stronger voice on all issues of disability to achieve positive outcomes for the community. For more details visit <https://www.eastsuffolk.gov.uk/community/disability-forums/suffolk-coastal-disability-forum/>

AccessAble

AccessAble's detailed access guides tell you all about a venue's access including hotels and guest houses, places to eat and drink, places to visit and much more. The guides are based on facts, figures and photographs. AccessAble gives you the detailed information you need to work out if a place is going to be accessible to you. For more information and to search for shops, hotels, restaurants and other attractions to see how accessible they are, please visit the AccessAble website and search for Felixstowe <https://www.accessable.co.uk/>.



VISIT 

felixstowe

GREAT DAYS BY THE SEA

www.visitfelixstowe.org.uk